

Cookie Policy

Last updated: September 2026



This Cookie Policy explains how Laura Dolphin ("we", "us", or "our") uses cookies and similar technologies on this website.

Our website is an informational and business advisory platform hosted on Wix. We do not process commercial payments or capture contact submissions directly on this domain. Client scheduling, discovery calls, and diagnostic intake are managed externally via Google Workspace and Google Calendar booking systems.

1. What are cookies?

A cookie is a small file of letters and numbers stored on your browser or the hard drive of your computer or device if you agree. Cookies contain information that is transferred to your device's hard drive to help the site function securely, remember preferences, and compile aggregate usage data.

2. The categories of cookies we use

Because we do not run customer accounts, membership portals, or checkout carts on this website, our use of cookies is kept strictly minimal:

- **Strictly Necessary Cookies:** These are cookies that are required for the operation, technical integrity, and security of our website. They enable core infrastructure functions such as network security, session validation, and page rendering. The site cannot function safely without them.
- **Analytical and Performance Cookies:** These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us improve the way our website works, ensuring users find operational resources and mentoring details easily. This data is collected on an anonymised, aggregate basis.
- **Functionality Cookies:** These are used to recognise you when you return to our website. In our case, this is limited to remembering your consent choices made via our cookie banner.

3. Cookies active on this website

The table below details the specific cookies set by our hosting platform (Wix) and optional analytics services:

Cookie Name	Provider	Category	Purpose	Typical Duration
XSRF-TOKEN	Wix	Strictly Necessary	Security cookie used to prevent Cross-Site Request Forgery (CSRF) attacks.	Session (expires when browser is closed)
hs	Wix	Strictly Necessary	Security cookie used to maintain system stability and prevent tampering.	Session
svSession	Wix	Strictly Necessary	Identifies unique visitors and tracks a visitor's session on the site.	12 to 24 months
SSR-caching	Wix	Strictly Necessary	Indicates how the site was rendered to optimise page loading speed.	24 hours
consent-policy	Wix	Strictly Necessary	Stores the visitor's cookie consent preferences chosen on the banner.	12 months
TS* (e.g. TS01...)	Wix	Strictly Necessary	Security and traffic management cookie used by Wix server infrastructure.	Session
bSession	Wix	Analytical / Performance	Measures system effectiveness and server performance stability.	30 minutes
_ga / _gid (if enabled)	Google Analytics	Analytical / Performance	Measures aggregate page visits and referral sources without identifying individuals.	24 hours to 2 years



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4. Third-party integrations and external links

Please note that third parties may also use cookies, over which we have no control, and we cannot accept any liability for a third party's compliance with its legal obligations.

- Google Calendar Bookings: When booking mentoring packages or discovery calls, you interact with Google's booking interface. Google sets its own functional and security cookies under Google's privacy and cookie terms.
- Operational Toolkit Partners: Our site links to recommended software and legal providers, including PandaDoc, Trello, FSB, and KKB Services. Clicking an external link to visit or purchase from these third parties may result in that third party placing cookies on your device to attribute the referral.

5. Managing and blocking cookies

You can choose whether to accept non-essential cookies via the consent banner presented on your first visit.

You can also block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site properly.

To manage cookies on common web browsers:

- Google Chrome: Settings → Privacy and Security → Third-party cookies
- Apple Safari: Settings → Privacy → Block all cookies
- Mozilla Firefox: Settings → Privacy & Security → Cookies and Site Data
- Microsoft Edge: Settings → Cookies and site permissions → Manage and delete cookies

6. Contact and privacy information

For further details regarding how we handle your information under UK GDPR, please review our Privacy Policy.

If you have any questions regarding this Cookie Policy, you can get in touch by emailing: hello@lauradolphin.co.uk.

